



To whom it may concern:

It is my pleasure to recommend the collection services of LRS Debt Collections Group. During the past 8 years, our billing department has worked directly with Tina Stokes and her staff on our bad debt recovery. The company offers top-notch quality, service and rates. Across the board, we are pleased with their work.

As a matter of policy, we have used a few other collection agencies over the years in addition to LRS. However, due to the overwhelming advantage LRS has in customer service and collection results, we are currently only doing business with them. They are very helpful and attentive to all our needs and concerns.

Please consider LRS for all your debt collection needs. I recommend them and look forward to continuing to work with them in the future.

A handwritten signature in black ink, appearing to read "Greg Granger", with a long horizontal flourish extending to the right.

Greg Granger
Controller